



What is happening with Yellow Door Services?

Domestic Abuse Team

Although our face to face provision is on hold, we remain open to referrals. All currently open clients have been contacted, assigned a practitioner and telephone support sessions have been offered in the interim with appropriate days, times and methods of contact agreed. All service users on our waiting lists are also being contacted to discuss their current needs and offered or signposted to appropriate support. We are assessing the online options to maintain our groups and psycho-education courses and will update as we know more.

For professionals who have a CJSM email: secure.dat@yellowdoor.cjsm.net

For all other enquiries or to make a referral: DAT@yellowdoor.org.uk

Therapies & Family Services

At this time, we are temporarily closed to new referrals for weekly therapy services because many of our service user's circumstances have changed. We plan to open to new referrals again as soon as our therapy teams and existing clients have adjusted to these new ways of working in the meantime the Helpline is available to anyone needing it. We are providing telephone or online video counselling and support to all clients and families that we were previously being seen face to face and will continue to allocate to these services from our waiting list as spaces become available. We are starting to use video conferencing via Zoom to maintain all our whole family and group therapy sessions virtually. We will update here as soon as we are able.

For professionals with CJSM email: ytherapeuticservices@yellowdoor.cjsm.net

For all other enquiries: therapies@yellowdoor.org.uk

Diversity & Inclusion

Our Diversity & Inclusion Advocacy services remain open to new referrals. The DIA team are in contact with and maintaining support to our service users remotely or by phone as appropriate. We have been updating safety plans and agreeing how we will keep in contact for welfare checks, support and risk assessment using alternative means. The Southampton African Women's Group (SAWA) are staying connected via WhatsApp Group and we are improving our information resources for our clients with Learning Disabilities and/or additional communication needs. We are also planning how we can maintain online our community engagement programme and our delivery of professional trainings including identification of & response to Honour Based Violence, Forced Marriage and Female Genital Mutilation.

For professionals with CJSM email: secure.dia@yellowdoor.cjsm.net

For all other referrals or enquiries: DIA@yellowdoor.org.uk

STAR Project

STAR continues to engage with young people in as many ways as we can and offer support to teachers and parents at this time. We will be producing regular Prezi resources which can be access by anyone online. These will cover the usual Relationships & Sex Education topics that STAR normally delivers in Schools and Youth settings but in addition will include support on home learning, mental health, wellbeing and managing anxieties. A link will be shared on the Yellow Door website and directly with schools already working with STAR & Young people can also access STAR by following our Instagram <https://instagram.com/thestarprojectyd>. Please keep checking the website for the latest Prezi.

<https://prezi.com/p/kh5yqt3rdvbz/?present=1> .

To access Prezi, please select a BASIC account then create a log in. This link will provide you access to the site for free <https://prezi.com/pricing/> (please remember to select a BASIC package so that it is free) and create a log in. Ask us for help if you need it and if any schools, teachers or parents wish to have resources sent directly to them or for any other enquiry please email: Star@yellowdoor.org.uk

Independent Sexual Violence Advisors

The ISVA service continues to accept new referrals from Police and other partner agencies as well as self- referrals. We are offering telephone/video link support, advice, information and advocacy to all of our clients.

For professionals who have a CJSM email: secure.isva@yellowdoor.cjsm.net

For all other enquiries or to make a referral: ISVA@yellowdoor.org.uk

Volunteers

Volunteers remain crucial to Yellow Door and our capacity to deliver our services at this important time. We have made adjustments to our training plan for volunteers and are making use of available technology such as video conferencing apps to continue with our the delivery of our bespoke volunteer training programme. Please contact us via: volunteering@yellowdoor.org.uk

For more information on any of the services above please see our website. We will continue to monitor developments and provide regular updates in line with the Government's guidance here on our website and across our social media. For general enquiries please email info@yellowdoor.org.uk